

# 7<sup>th</sup> Asian Pacific Postal Union (APPU) Postal Business Forum

Eastin Grand Hotel, Bangkok, 27 – 29<sup>th</sup> November 2018

## Exploring New Frontiers - Reshaping the Postal industry

**Tues 27<sup>th</sup> Nov**

Evening

*Introductions and welcome reception – Eastin Grand Hotel*

	Wednesday 28th November	Thursday 29th November
	<b>Strategic Directions CEO Forum</b>	<b>Exploring New Frontiers – Reshaping the Postal Industry</b>
<b>AM</b>	0830 Registration 0900 <b>Lin Hongliang, Secretary General APPU</b> 0905 <b>Introductions – Derek Osborn</b>  0945 <i>Global Postal Strategies</i> <b>Mr Pascal Clivaz, DDG, Universal Postal Union</b> <b>Mr Masahiko Metoki, Senior Vice President for International Affairs, Japan Post</b> <b>Mr Holger Winklbauer, CEO, International Post Corporation</b>  1030 – Group photo 1040 - Coffee break 1100 - <i>CEO Forum Panel</i>  <b>Mr Nanda, Secretary, India Post</b> <b>Mr ZHANG Ronglin, Vice President of China Post Group China Post</b> <b>Mr Seong Ju KANG, president of Korea Post</b>	<b><i>Strengthening the sector - regional collaboration</i></b> 0900 <b>Ms. Ariya Thongbai, Head of International Business, Thailand Post</b> <i>“E-commerce – collaborating to build a strong regional partnership”</i> <b>Mr Murray Silcock, GM International Supply Chain Solutions, New Zealand Post</b> <b>Mr Michael Cope, Head of International Relations, International Postal, Australia Post</b> <b>Mr Carl Schelfhaut, DHL</b> <b>Mr Gary Carroll, Managing Director, Asia Pacific Post</b>  1015 Roundtable discussions 1045 <b>Coffee break</b> Reshaping the Postal Industry 1115 <b>Mr Festus Hangula, CEO, Nampost, Namibia</b> <b>Mr Alex Yancher, CEO, Passport</b> <b>Mr Shiraz Jessa, CEO, bibimoney</b> <b>Mr Bill Robertson, Landmark Global</b>

	<p>1145 - Round table discussions  1215 - CEO Forum – Panel Session  1245 - Lunch</p>	<p>1200 Round table discussions  1230 – Morning Panel Session  1300 Lunch</p>
<b>PM</b>	<p>1400 <i>CEO Forum continued</i></p> <p><b><i>Mr Joel Otarra, PMG and CEO, Philippines Post  Mrs Rubina Tayyab, Chairperson, DG Pakistan Post  Mr. U.G.Ranjith Ariyaratna, PMG, Sri Lanka Post  Mr Tuan, President, Vietnam Post</i></b></p> <p>1500 Round table discussion and Q &amp; A Panel plenary session  1530 Tea break  1600</p> <p><b><i>Mr Phonpasit PHESSAMAY, Director General, Department of Post, Laos  Ms Derby Wai Meng LAU, Board Chairman/PMG, Post &amp; Telecom Bureau, Macau, China  Mr Yutaka Kitagami, Director, International Affairs Office, MIC, Japan</i></b></p> <p>1645 Final discussions  1700 Summary and Close</p>	<p><b>1400 Exploring New Frontiers</b></p> <p><b><i>Mr Niels Delater, CEO, Spectos</i></b>  <i>“How to improve the Service Quality and Customer Experience for Cross border eCommerce”</i></p> <p><b><i>Ms Cinzia Neri, Head of Prime  Dr Ruth Eberhart, SAP  Mr Shariq Mirza, CEO and Founder, Assurety Consulting</i></b></p> <p>1500 Tea Break  1530</p> <p><b>TECHNOLOGY SHOWCASE – Be inspired</b>  New business solutions from leading industry partners and providers</p> <p><b><i>Mr Toshi Kimotsuki, Duplo International  Mr Jouni Kyllonen, Mailroom Solutions  Mr Michael Bobach, Siemens Postal, Parcel &amp; Airport Logistics PTE LTD  Mr Stefan Berndt, Bluecrest  Mr Nicholas Zylbergajt, Unmanned Life</i></b></p> <p>1630 Close of day – reception and stands</p>
<b>Eve</b>	<b>Dinner cruise through central Bangkok</b>	<b>Cultural Gala Dinner and APPU Regional Awards</b>